

# Community CONNECTION



A joint publication of Volunteers in Medicine of Monroe County and the Bloomington Hospital Foundation

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## VIM Welcomes Dentist & Expands Dental Services

With funds raised from the highly successful "100 Men Who Cook" event this past April, the Volunteers in Medicine clinic has welcomed local dentist, Steven W. Bollinger, DDS, to the clinic staff. Dr. Bollinger, working 6-8 hours weekly, is responsible for both clinical services as well the coordination of volunteer dentists and oversight of the VIM dental practice.



On four days during the week Dr. Bollinger practices at the Ellettsville Dental Center, a full general, family dentistry practice, where he has practiced since June 2011. Since early September, on Wednesdays, Dr. Bollinger has begun to expand dental services at VIM. "It is very impressive to see what volunteer dentists, Drs. Tony Kenworthy and Robin Roberts, and others, have done over the past 7 years at the VIM clinic. I hope to build on this solid foundation by expanding services provided on-site, such as extractions, fillings, and root canals," says Dr. Bollinger. "Still, in only one day/week, we will continue to need the amazing local dentists that accept VIM patients into their private practices at no charge."

Dr. Bollinger is a 2011 graduate of the IU School of Dentistry. His current professional memberships include the American Dental Association, Indiana Dental Association, and the Academy of General Dentistry. Dr. Bollinger is licensed by the Indiana State Board of Dentistry.

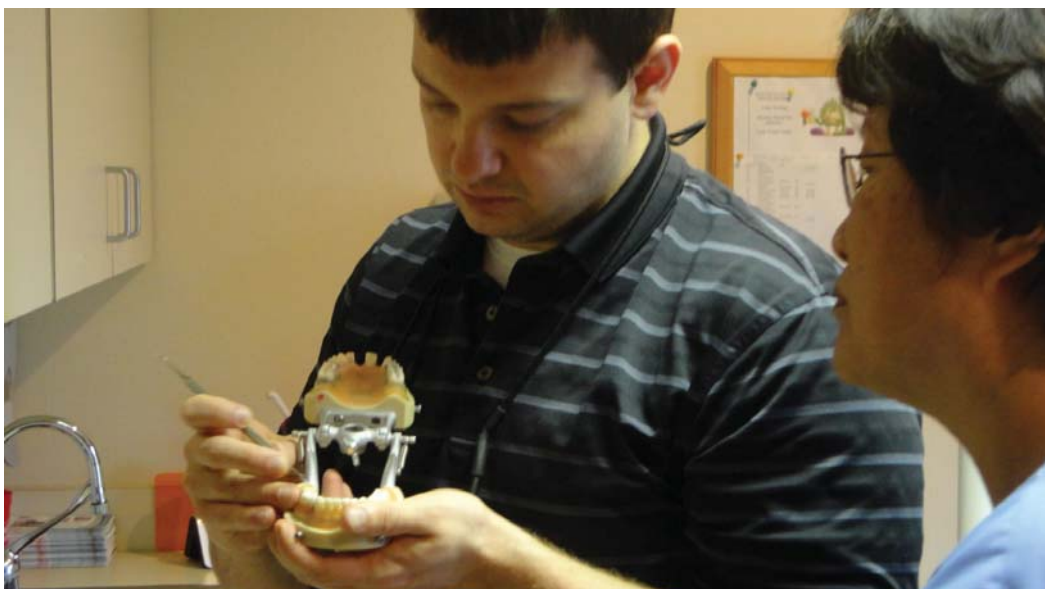
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Dear VIM Staff and Volunteers,

Thank you all so much for the excellent medical care and services you provide to our community. You are a dedicated and compassionate group of people, and I am grateful to you for the office visits, referrals, prescriptions, and enrollment assistance that I received at your clinic while I was without health insurance. You have always been exceedingly helpful and kind and I appreciate the medical expertise and valuable service you offer to myself and so many others. With many thanks!

”

~ Patient Letter



Dr. Bollinger teaches Sung Park, VIM nurse practitioner, how to pack a temporary filling.

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## Thank You Shredding Unlimited!

For the past several years, Shredding & Storage Unlimited, LLC has donated confidential document destruction for the clinic. Not only is it a good idea to shred sensitive documents, but for healthcare businesses, protecting our patients' personal health information is the law. "VIM is an important service in this community. Chrisy and I are so pleased to provide our services in support of this important mission." (Dan Gornall)

VIM is very grateful to our friends at Shredding Unlimited. Heartfelt thanks to Chrisy and Dan Gornall!

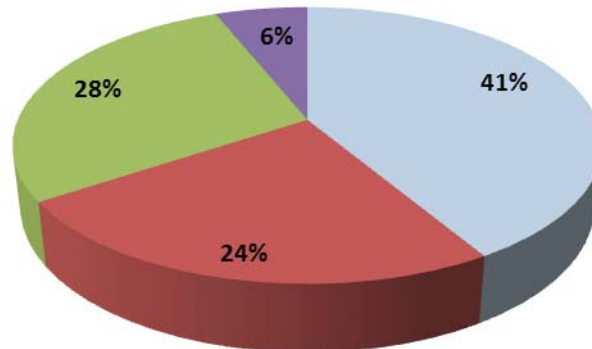


Volunteers  
in Medicine  
OF MONROE COUNTY

## Fundraising Update: Partnership with Bloomington Hospital Foundation

Since VIM's inception, the Bloomington Hospital Foundation (BHF) has been a critical partner for VIM in its provision of fundraising support, gift administration, accounting and investment support, and grant support. Key avenues of support utilized by the BHF in fundraising efforts include direct mail and Neighborhood Assistance Credits (NAP Credits). In April 2014, BHF provided logistical coordination for the *100 Men Who Cook* fundraising event, presented by the Old National Bank, which raised \$85,000. VIM is a United Way partner agency and, also, receives allocations from Monroe and Owen counties, the IN State Department of Health, and numerous grants throughout the year.

### 2014 REVENUE SOURCES (TO DATE)



■ ISDH / County / Other Agencies ■ Donations ■ Grants ■ Other

## VIM Alliance Holds National Conference

The national Volunteers in Medicine Alliance recently held a national conference with the theme, *VIM Clinics: Thriving in an Era of Change*. Representing VIM Monroe County was Executive Director, Nancy Richman, and Assistant Director, Shelley Sallee. The objectives for the conference were to: (1) explore best practices and improve quality of care in VIM clinics; (2) strengthen networking among clinic staff and volunteers; (3) enrich participants' understanding of the larger healthcare environment; (4) improve the operational efficiency and effectiveness of VIM clinics.



Richman, in her presentation on *Creative Partnerships with Your Local Hospital*, impressed the audience with a description of the extensive partnership with the IU Health Bloomington Hospital. In addition, the keynote address entitled *ACA: Current and Future Impact on VIM Clinics*, presented by Susan Dentzer, Senior Policy Adviser for the Robert Wood Johnson Foundation, was both timely and informative.

# In Gratitude: Lessons from Piglet

"Piglet noticed that even though he had a Very Small Heart, it could hold a rather large amount of Gratitude."

~ A.A. Milne

I'm envious of Piglet. Even though pint-sized, his penchant for giving thanks fills his little heart. Little Piglet, in his oversized striped shirt and quirky smile, is typically happy, spirited and ready for any adventure. He loves his friends, sunshine and playtime. Piglet's days are full of passion and purpose – and gratitude.

Most days I don't feel like Piglet. Rather, in typical "Type A" fashion my life is often cluttered with the many tasks of everyday living and

the "to do" list of running a very busy health clinic. Still, driving to work in recent days, I've been struck by the beauty of the autumn leaves. Luminous reds, oranges, and yellows cause a breath to catch in my throat - an unexpected moment of joy - amidst the falling leaves that remind me life is fleeting.

In reflecting on a very productive, rewarding, and hectic year in the life of this special free medical clinic, I want to share my gratitudes.

1. I am grateful for our amazingly dedicated, compassionate, and hard-working employees who, every day, meet patients with love and care, and face challenges with grace and good humor.
2. I am grateful for our devoted volunteers who bring warmth, friendliness, and calm composure to the most hectic, busy and chaotic days.
3. I am grateful for our Board of Directors who provide the vision, the strategy, the fiscal oversight and untold numbers of hours of guidance and expertise, ever-supporting me both professionally and personally.
4. I am grateful for the medical community, for IU Health Bloomington Hospital without which we would not be a clinic today; for the talented and caring physicians and nurse practitioners from Premier Healthcare, Southern IN Physicians, retirees; the dentists, surgeons, optometrists – so many medical volunteers, too numerous to name – that allow VIM to provide life-saving medical care to so many in our community.
5. I am grateful to the community that finances the clinic with abundant love and generosity.



Piglet: "Pooh, how do you spell love?"

Pooh: "Oh Piglet, you don't spell love, you feel it."

Heartfelt thanks to everyone who helps make VIM the unique, loving, and special place that it is!

Nancy E. Richman, Ph.D., MPA  
Executive Director

## VIM Implements Ebola Virus Disease Procedures

For the past few weeks, VIM has been in discussion with local medical experts to help the clinic develop appropriate precautions for Ebola identification. Using information from the CDC, IN State Department of Health, the National Association of Community Health Centers, and discussions with IU Health Bloomington Hospital, the clinic is in the process of adopting appropriate screening procedures. VIM staff has attended training provided by the hospital. In addition, as part of our education one of our long-time volunteers, Milton Taylor, Ph.D., I.U. Professor Emeritus in Biology, presented a talk to staff, volunteers, and Board members on *Ebola: A Future Pandemic?*



## Holiday Wish List

- Printer paper
- Dixie cups
- Quart Ziploc baggies
- Paper lunch bags
- Jumbo paper clips
- 9-volt & AA batteries
- 10x12 manila envelopes
- 2' x 3' bulletin boards
- Plastic chair floor mats
- Battery back-up surge protectors

**Donated supplies help us help others!**

Please call  
**333.4001**

## Visit the VIM Clinic!

811 W. Second Street  
Bloomington, IN 47403



Contacting VIM by phone:

**333.4001**

Visit us on the web:

[VIMMONROECOUNTY.ORG](http://VIMMONROECOUNTY.ORG)

## Bloomington Hospital Foundation

P.O. Box 1149  
Bloomington, IN 47402

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"Sometimes in healthcare there's a gap between the provider and the patient. At VIM, there isn't. Here, we treat people as people. It's a wonderful service to the community."

~ Ted Winger, RN

## Volunteer Spotlight: Ted Winger, RN

For the past two years, hardly a day has gone by that Ted Winger hasn't been at the clinic. Ted is a nurse extraordinaire, assisting our nursing team with patient intake, labs, and discharges. More recently we requested that he work primarily as assistant to the Walk-in nurse practitioner – a huge help to her. Always warm and friendly, calm and funny, Ted is wonderful with clinic patients. With a decade of construction work prior to becoming a nurse, Ted is also a valuable handyman. We rely on him for a myriad of tasks, both nursing and otherwise. Ted is hugely appreciated by patients, volunteers, and staff alike. We love you Ted!



Ted Winger with members of the VIM nursing team: (from l to r) Michelle Payne, Med. Asst., Patt Peffley, NP, and Maritza Alvarez, RN.